BUDGET BILLING PROGRAM

For your payment convenience, the City of Broken Arrow offers a Budget Billing Program. This service allows our customers to pay their monthly utility bill which is an average of the current month and the previous 12 months. This payment schedule will reduce the variations in payments between high and low usage months.

TO RECEIVE THIS SERVICE, THE CUSTOMER MUST:

1. Have had service at their current address for twelve consecutive months.
2. Have the current bill paid up-to-date.
3. Have not had an interruption of service due to nonpayment the past twelve months.
4. Have not been removed from the budget bill program during the past twelve months.

THE BUDGET BILLING SERVICE WILL BE DISCONTINUED IF:

1. The customer requests it and pays their balance in full.
2. The customer changes addresses (the customer may reapply after twelve months usage at the new address).
3. The account's service is interrupted for nonpayment (a twelve month billing period of uninterrupted service will be required to re-establish budget billing).

GENERAL INFORMATION:

A customer may apply for this service by completing an application. This form will be available in the utility office, mailed on request, or online at the City of Broken Arrow home page http://www.brokenarrowok.gov/. From the Broken Arrow home page, select Your Government, select Online Forms, select Application for Utility Budget Billing. This application must be signed by the account holder or other authorized person listed on the account and returned by mail to the City of Broken Arrow, Revenue Division, P.O. Box 610, Broken Arrow, OK 74013-0610, or in person to the utility office located at 116 E. Dallas.

In the event of an interruption of service due to nonpayment on the account, the account balance, including all deferred charges, and other fees as appropriate must be paid to restore service

For further information, call 918-259-8409 and speak with a customer service representative.