



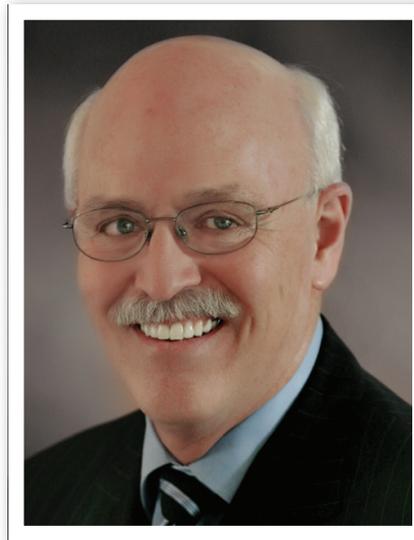
 BROKEN ARROW 2011 ANNUAL REPORT

It's a great time to live in Broken Arrow! As we move into another year, we are blessed to live in such a great community. Not only has our population increased, but the opportunities for our citizens have as well.

We continue to attract new restaurants and retail development, which has been experienced along the BA Expressway corridor. We continue to provide an expanded road system, yet work diligently to keep our existing roads well maintained. Each year we address these needs in four to five neighborhoods.

We begin work this year on a new 50 million gallon water treatment plant. This will provide for anticipated growth for the next 25 years. We continue to be not only one of the safest cities in Oklahoma, but one of the top in the nation.

Our fire department just completed our ISO review, which determines the fire class a given city shall have. Our department has for many years achieved a 2 rating, but continues to strive to obtain a 1, which has been obtained by only two Oklahoma cities. And of course, our other service-related departments provide for you the citizens at the highest level.



## Dear Citizens of Broken Arrow...

As we move into 2012, there are still many great things to achieve for you as a citizen of Broken Arrow. The Creek Turnpike and Aspen interchange is expected to open in May, well ahead of schedule. The development for this area, though caught in the downturn of the economy of the past several years, appears to be positioning for a 2012 kickoff.

Downtown Broken Arrow is also beginning to see some new additions, and with the work of the Downtown Advisory Board, there are many new attractions coming there as well. With a new Downtown Director, who has more than 20 years of experience in the redevelopment of downtown's, I believe 2012 will truly begin the rebirth of our historic downtown.

While I have mentioned several of our outstanding departments above, I would be remiss if I didn't let you know that we have more than 600 of the very best employees a city could hope to have taking care of our everyday needs. Many times you never see them, yet they go about their jobs with diligence and pride. Please take the time to thank them for what they do for our city.

In closing, and speaking for the entire Broken Arrow City Council, it is our honor to serve this city. We want each of you to know that we are here to assist each of you whenever needed.

**Mayor Mike Lester**

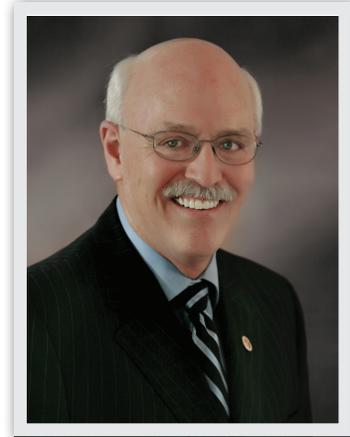




## Boards & Commissions

### CITY COUNCIL

- Board of Adjustment
- Broken Arrow Development Authority
- Broken Arrow Economic Development Authority (BAEDA)
- Broken Arrow Municipal Authority (BAMA)
- Convention & Visitors Bureau
- Downtown Advisory Board
- Low Impact Development
- Planning Commission
- Technical Advisory Committee
- TIF Review Committee



Mayor Mike Lester, Ward Three



Vice Mayor Craig Thurmond, Ward Two



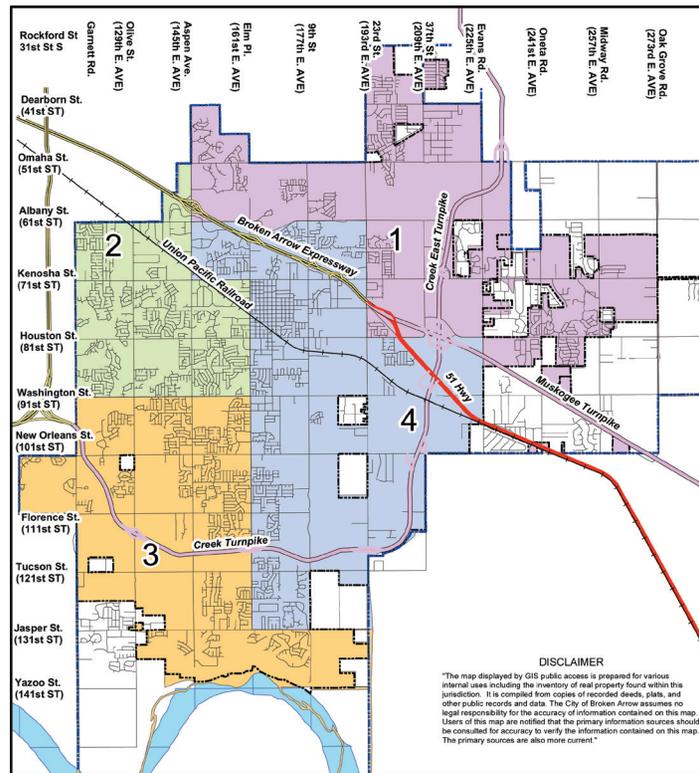
Johnnie Parks, Member At Large



Richard Carter, Ward One



Jill Norman, Ward Four



**Legend**

- Broken Arrow City Limits
- Broken Arrow's City Council Wards
- District, Name**
- 1, Richard Carter
- 2, Craig Thurmond
- 3, Mike Lester
- 4, Jill Norman
- At-Large Councilman Johnnie Parks

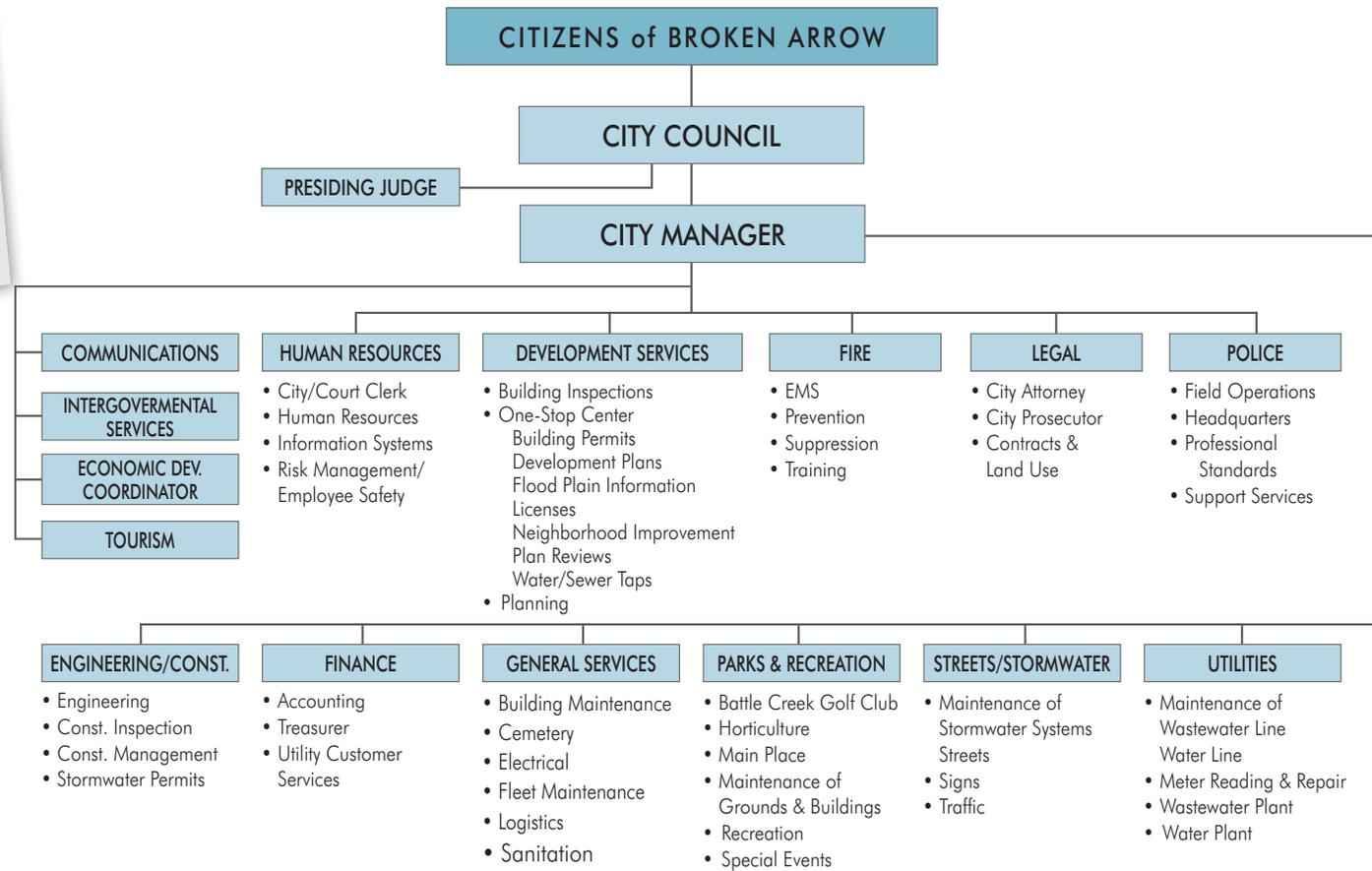


B.A. G.I.S. 2011

**CITY OF BROKEN ARROW  
 CITY COUNCIL MAP  
 2011**



Scale: N.T.S.



MONEY Magazine honored Broken Arrow as one of the

“Top 25 Best Places to Retire,” in 2011.

4

Broken Arrow was the only city in Oklahoma to make the Top 25 – coming in at No. 8.

“We were once again thrilled to be recognized as such a great city to retire in,” says Broken Arrow Mayor Mike Lester. “We know what a wonderful community we live in and it’s nice to see the nation taking notice. We are establishing a trend of being recognized year after year for the amenities and opportunities we have to offer.”

The writers from Money Magazine said “In the past few years alone, Broken Arrow has seen some notable new developments, including the opening of a 20,000-square-

foot YMCA with many programs geared toward active older adults; an impressive performing arts center that raises its curtain for everything from the local orchestra to Broadway tours; and a 68-bed hospital within the highly acclaimed St. John Health System. A half a dozen golf courses, miles of bike and walking paths, two community centers, and civic groups galore add to the attraction. And with updated one-story homes starting in the low \$100,000s, you’d be paying about half what you would to move to some comparable communities.”

The other top cities included No.1 Marquette, Michigan, No. 2 Cape Coral, Florida, No. 3 Boise, Idaho, No. 4 Danville, Kentucky and No. 5 Weatherford, Texas.

# The citizens of Broken Arrow approved a \$44 million bond issue in April 2011.

The list included arterial and subdivision street work, flood control measures, parks and public safety improvements. The approved project included:

## PARKS/QUALITY OF LIFE - \$5.1 million

- Events Park Infrastructure
- Improvements to Indian Springs and Nienhuis parks
- 37th St. Detention Park
- Senior Center renovations

## PUBLIC SAFETY - \$10 million

- Public Safety Complex
- Construct replacement for Fire Station No. 3

## STORMWATER - \$2.3 million

- School Creek bridge at Kenosha replacement
- Drainage/detention facility improvements in creeks across the city (Turnberry, Eagle Creek, Fairway Park, Country Aire, 37th St, Stacy Lynn)
- Master Drainage Plan

## STREETS - \$27 million

- Street improvements in subdivisions across the city (Oak Creek, Old Town, Village Square, Leisure Park, Stacy Lynn 6, Fairfax)
- Henshaw Park
- Repair and Overlay Aspen from Kenosha to Houston streets
- Widen Aspen from Florence to Tucson streets and improve Aspen and Tucson Intersection
- Widen Tucson from Elm Place to Aspen
- Widen Ninth Street from Elgin to El Paso
- Widen Ninth Street from BA Expressway to Albany
- Widen 37th Street from Albany to Houston
- Widen Oneta Street from Houston to Washington
- Widen New Orleans from Aspen to Olive

In addition, voters re-elected incumbents Mike Lester and Jill Norman to the City Council. Johnnie Parks was also elected to the At-Large ward to fill the position J. Wade McCaleb served in for 12 years.

Events Park



Elm Place Construction



23rd & BA Bridge

Jeff VanDolah was named Fire Chief for the City of Broken Arrow in April 2011.



Jeff VanDolah, who most recently has served as Assistant Fire Marshal in Investigations with the Tulsa Fire Department, brings more than 25 years of experience to Broken Arrow. He began his career in 1984 with the Broken Arrow Fire Department.

*"I am a long-time resident of Broken Arrow and I love this community. I am thrilled to be able to finish my career in a city I care so much about," VanDolah said. "I am also excited about leading*

*this department. We have many great things ahead of us and I am happy to be a part of it."*

VanDolah's job responsibilities during his career have included all aspects of fire operations, emergency medical services and arson investigations.

He serves on several labor/management committees and is the past president and current board member of the Oklahoma Chapter of the International Association of Arson Investigators. He is also an instructor at both the National Fire Academy and Tulsa Community College in the

area of fire investigations.

*"Chief VanDolah is the best person to command the Broken Arrow Fire Department during this critical time in its history," said City Manager Dave Wooden. "He has the vision and abilities to give the department a new direction and new challenges."*

VanDolah has a Juris Doctor degree from the University of Tulsa Law School. VanDolah's wife, Carol, his son, Spencer, and daughter-in-law, Libby, are all teachers in the Broken Arrow Public School district.

## The Broken Arrow Fire Department graduated 12 cadets in Academy 0711 in November 2011



*"This is a balanced class ranging in age from 21 to 35," said Broken Arrow Fire Chief Jeff VanDolah. "There are four paramedics. Two came from other fire departments in the area. The class has 11 males and one female and several have bachelor degrees and one has his law degree. We are very excited about this diverse class."*

During the academy, cadets completed the certification process for Firefighter I and II and also learned various technical rescue skills, such as rope rescue and confined space rescue.

Students also received hazardous materials training, both at the awareness and operational level, and learned about advanced fire behavior and how that relates to the dangerous fire conditions they will be subjected to.

This class was the first to experience the new emergency vehicle and incident command simulators recently obtained by the Broken Arrow Fire Department. Broken Arrow's last academy, "Academy 0907," began in September 2007 and was put on shift in February 2008.

David Boggs was named Police Chief for the City of Broken Arrow in August 2011.



David Boggs, who most recently has served as Deputy Police Chief for the city of Lexington, Ky., brings 20 years of experience to Broken Arrow. He began his career in 1991 as a patrol officer with the Lexington

Police Department.

*"My family and I are extremely excited to get involved in the community of Broken Arrow," Boggs said. "All of us are looking forward to the new challenges, friends and experiences that will come with this opportunity. And I'm especially proud to be asked to lead and serve with the men and women of the Broken Arrow Police Department."*

Boggs' job responsibilities during his career have included all aspects of police operations, from patrol to leadership to budget planning and implementation.

He served on several boards and committees including the United Way of Bluegrass, Community Build Committee; member of the IACP Administration Committee; and Board of Directors for the Lexington Public Safety Museum.

Boggs is also trained as a Commission on Law Enforcement Accreditation Assessor and previously served on the Hostage Negotiation Team and past treasurer and board member for the Kentucky Peace Officers Association.

*"Chief Boggs has an outstanding record as a police officer and leader," said City Manager Dave Wooden. "He brings many outstanding qualities to the chief's position. He will continue and enhance the tradition of excellence in the Broken Arrow Police Department"*

Boggs has a Bachelor's Degree in Correctional and Juvenile Services, a Master's Degree in Criminal Justice from Eastern Kentucky University and is an Executive Teaching Fellow with the F.B.I.

Boggs has been married for 22 years and has two children.

## SPECIAL FOCUS

In April 2011, the citizens of Broken Arrow approved \$6.5 million bond issue for the renovation of the Armed Forces Reserve Center for use as Public Safety Complex for the City of Broken Arrow.

The reserve center, which was valued at \$16 million, was given to the city by the Armed Forces with the stipulation it be used for public safety. The new complex will serve as a central hub for the Police and Fire Departments, as well as the Emergency Operations Center.

### POLICE DEPARTMENT

- The building is designed with future growth in mind.
- The interior will be completely remodeled and an additional 5,000-square area will be constructed to house the front lobby.
- Once finished, it will be an approximate 55,000-square-foot facility.
- Most police operations will be housed in this building.
- The Patrol, Criminal Investigation, and Special Investigation units will each have their own areas with a large increase of space for day to day operations.
- Three interview rooms will also be built and contain much needed audio and video equipment.
- The Traffic Unit will have a large work area with supervisors having separate offices. The Traffic Unit will also have a large storage area.
- The communication's will increase in square footage and for the first time and will have a fully functioning Emergency Operations Center.
- The EOC will be a separate area, but connected to the dispatch center.

### FIRE DEPARTMENT

- Fire Department headquarters will be located at the new Public Safety Complex as well, including the Administrative Staff and the Fire Marshal's office.
- Physical Resources will also be moved to the new complex in the building on northeast of the property.
- In addition, space is available for Fire Corps volunteers and will have a section for Public Education. This section will be available to host seminars and receptions in the two public classrooms.
- A media room will provide electronic training to all of the fire stations in the city. All divisions of the Fire Department, excluding the training staff, will be located in this complex.

### EMERGENCY OPERATIONS CENTER

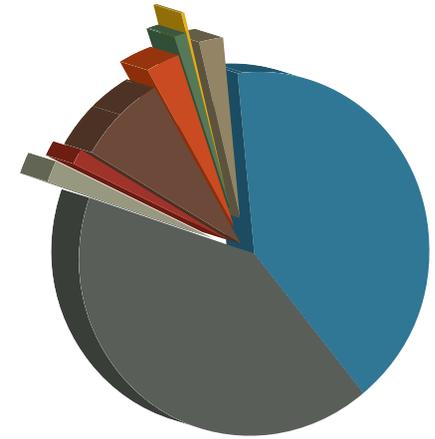
The emergency operations center, or EOC, is the central command and control facility responsible for carrying out the principles of emergency preparedness and emergency management, or disaster management functions at a strategic level in an emergency situation, and ensuring the continuity of operation of a company, political subdivision or other organization.

An EOC is responsible for the strategic overview, or "big picture," of a disaster. The common functions of all EOC's is to collect, gather and analyze data; make decisions that protect life and property, maintain continuity of the organization, within the scope of applicable laws; and disseminate those decisions to all concerned agencies and individuals.



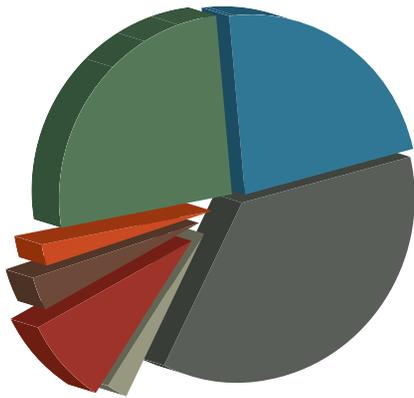
## OPERATING REVENUES by Source

	GENERAL FUND	BAMA	BA ECONOMIC DEV. AUTHORITY	BATTLE CREEK GOLF COURSE	TOTAL	PERCENTAGE
TAXES	31,604,801				31,604,801	41.2846%
UTILITY FEES	31,426,581				31,426,581	41.0518%
GOLF				1,289,216	1,289,216	1.6841%
INTERGOVERNMENTAL	777,323	323,934			1,101,257	1.4385%
CHARGES FOR SERVICES	6,259,763				6,259,763	8.1770%
FINES & ASSESSMENTS	1,783,938	674,669			2,458,607	3.2116%
LICENSES & PERMITS	774,261				774,261	1.0114%
INVESTMENT INCOME	32,931	0			32,931	0.0430%
OTHER	1,150,005	454,906	99	1,013	1,606,023	2.0979%
<b>TOTALS</b>	<b>42,383,022</b>	<b>32,880,090</b>	<b>99</b>	<b>1,290,229</b>	<b>76,553,440</b>	<b>100.0000%</b>

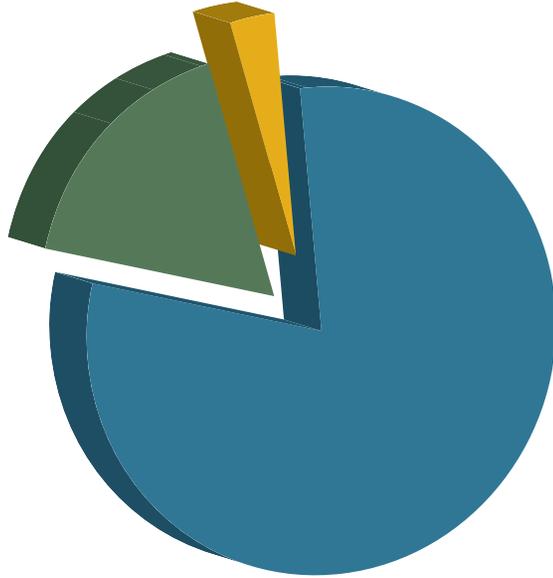


## OPERATING REVENUES by Function

	GENERAL FUND	BAMA	BA ECONOMIC DEV. AUTHORITY	BATTLE CREEK GOLF COURSE	TOTAL	PERCENTAGE
GENERAL GOVERNMENT	7,308,024	3,842,722	6,917,752		18,068,498	22.7674%
PUBLIC SAFETY	28,855,757				28,855,757	36.3600%
STREETS	1,778,133				1,778,133	2.2406%
GENERAL SERVICES	589,406	4,423,633	823,459		5,836,498	7.3543%
CULTURE/RECREATION	2,500,219				2,500,219	3.1504%
GOLF				1,406,132	1,406,132	1.7718%
PUBLIC WORKS		20,916,133			20,916,133	26.3555%
<b>TOTALS</b>	<b>41,031,539</b>	<b>29,182,488</b>	<b>7,741,211</b>	<b>1,406,132</b>	<b>79,361,370</b>	<b>100.0000%</b>



## Government Debt



■	<b>PAYABLE FROM PROPERTY TAX</b>	
	GENERAL OBLIGATION BONDS . . . . .	\$80,360,000
	JUDGEMENTS . . . . .	2,938,168
■	<b>TOTAL PAYABLE FROM PROPERTY TAX . . . . .</b>	<b>\$83,298,168</b>
■	<b>PAYABLE FROM DEDICATED SALES TAX</b>	
	2008 REVENUE NOTE . . . . .	\$2,250,000
	<b>PAYABLE FROM GENERAL FUND REVENUES</b>	
	2004 CONSTRUCTION AND TERM LOAN . . . . .	\$16,983,037
	<b><u>TOTAL GOVERNMENTAL DEBT . . . . .</u></b>	<b><u>102,531,205</u></b>

### BUSINESS TYPE DEBT (BAMA)

	<b>PAYABLE FROM UTILITY REVENUES &amp; DEDICATED SALES TAX</b>	
	NOTES PAYABLE . . . . .	\$32,525,156

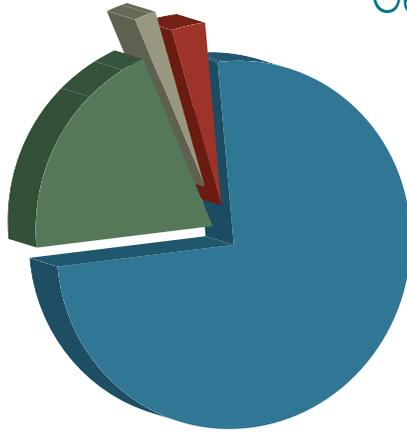
### LONG TERM DEBT

Long Term Debt is defined as all long-term debt to be repaid from government activities, business-type activities proprietary fund and component unit resources are reported as liabilities incurred. The city utilizes three sources of income to retire debt which includes sales tax, property tax and utility revenue. In 2010, 3.2% was attributed to sales tax, 78.6% in property tax and 18.2% in utility revenues. The debt consists of primarily accrued compensated absences, judgments payable, arbitrage rebate liability, liability for claims general obligation bonds payable, notes payable, capital lease obligations payable, revenue notes payable and revenue bonds payable

### DEBT SERVICE FUND

The Debt Service Fund is used to account for ad-valorem taxes levied by the City for use in retiring general obligation bonds, court-assessed judgments and their related expense and fiscal agent fee.

### General Fund



<b>Taxes:</b>			
Sales tax	26,154,736	82.7556%	61.7104%
Use tax	2,087,832	6.6061%	4.9261%
Tobacco tax	457,781	1.4485%	1.0801%
Franchise tax	2,904,452	9.1900%	6.8529%
<b>Total Taxes</b>	<b>31,604,801</b>	<b>100.0002%</b>	<b>74.5695%</b>
<b>Total Intergovernmental</b>	<b>777,323</b>		<b>1.8340%</b>

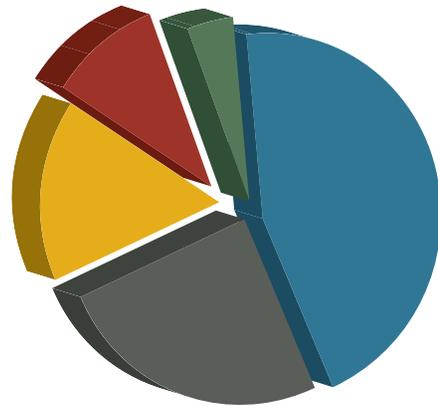
<b>Charges for services:</b>			
Other	3,659,091	58.4541%	8.6334%
Ambulance	1,674,593	26.7517%	3.9511%
Inspections	339,066	5.4166%	0.8000%
Swimming pools & lessons	276,005	4.4092%	0.6512%
Cemetery	127,360	2.0346%	0.3005%
Parks and recreation	183,648	2.9337%	0.4333%
<b>Total Charges for Services</b>	<b>6,259,763</b>	<b>100.0000%</b>	<b>14.7695%</b>
<b>Fines, Forfeitures &amp; Assessments</b>	<b>1,783,938</b>		<b>4.2091%</b>

<b>Licenses and permits:</b>			
Building permits	455,139	58.7837%	1.0739%
Occupational licenses	171,602	22.1633%	0.4049%
Other fees	147,520	19.0530%	0.3481%
<b>Total Licenses and Permits</b>	<b>774,261</b>	<b>100.0000%</b>	<b>1.8268%</b>
<b>Investment Income</b>	<b>32,931</b>		<b>0.0777%</b>

<b>Miscellaneous:</b>			
Rental property	1,094,121	95.1405%	2.5815%
Other	55,884	4.8595%	0.1319%
<b>Total Miscellaneous</b>	<b>1,150,005</b>	<b>100.0000%</b>	<b>2.7134%</b>

<b>TOTAL GENERAL FUND</b>	<b>42,383,022</b>		<b>100.0000%</b>
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### BAMA



<b>Utility Fees:</b>			
Water	14,648,481	46.6118%	44.5512%
Sewer	8,126,679	25.8593%	24.7161%
Sanitation	5,409,402	17.2128%	16.4519%
Stormwater	3,242,019	10.3162%	9.8601%
<b>TOTAL UTILITY FEES</b>	<b>31,426,581</b>	<b>100.0000%</b>	<b>95.5793%</b>

Fines & Assessments	674,669	2.1468 %	2.0985 %
Intergovernmental	323,934	1.0308 %	0.0718 %
Miscellaneous	454,906	1.4475 %	0.2055 %
<b>Total BAMA</b>	<b>32,880,090</b>		<b>100.0000 %</b>

Golf	1,289,126		73.9164%
Miscellaneous	454,906	1.4475%	26.0836%
<b>Total Battle Creek Golf Course</b>	<b>1,744,032</b>		<b>100.0000%</b>

**GENERAL GOVERNMENT**

City manager	691,150	1.6844%
Finance	641,207	1.5627%
City attorney	681,848	1.6618%
Human resources	2,365,263	5.7645%
Development services	1,439,259	3.5077%
General government	1,489,297	3.6296%
<b>Total General Government</b>	<b>7,308,024</b>	<b>17.8107%</b>

**PUBLIC SAFETY**

Police	14,714,822	35.8622%
Fire	13,566,697	33.0641%
Development services - inspections	574,238	1.3995%
<b>Total Public Safety</b>	<b>28,855,757</b>	<b>70.3258%</b>

**PUBLIC SERVICES**

Streets	1,778,133	4.3336%
General services	589,406	1.4365%
Culture & Recreation	2,500,219	6.0934%
<b>Total Public Services</b>	<b>4,867,758</b>	<b>11.8635%</b>

**TOTAL EXPENSES 41,031,539 100.0000%**

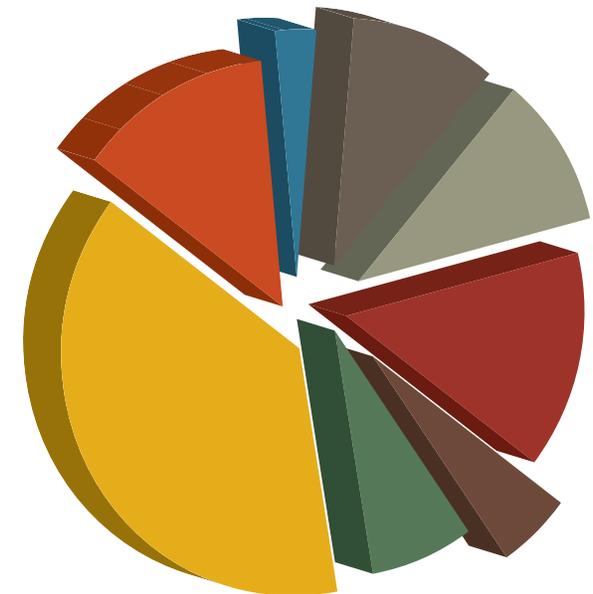
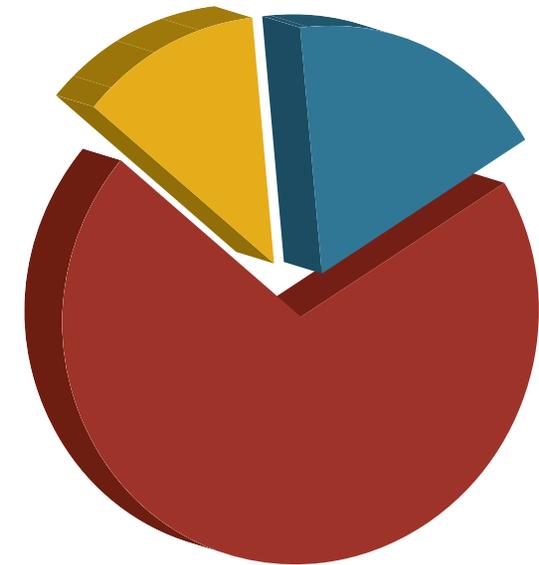
**BAMA**

Finance	801,200	2.7455%
General government	3,041,522	10.4224%
General services	3,026,102	10.3696%
Sanitation	4,192,777	14.3674%
Engineering	1,397,531	4.7889%
Stormwater	1,914,642	6.5609%
Water	11,038,146	37.8246%
Sewer	3,770,568	12.9207%
<b>TOTAL BAMA</b>	<b>29,182,488</b>	<b>100.0000%</b>

**BATTLE CREEK GOLF COURSE**

<b>Golf</b>	<b>1,406,132</b>
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Expenses by Department





# BROKEN ARROW

*Where opportunity lives*

220 S. First Street

Broken Arrow, Oklahoma 74012

PRSR STD  
US POSTAGE  
PAID  
BROKEN ARROW OK  
PERMIT NO 611